

Dimerco Sustainability Report

2025

Dimerco Express Group

Updated July, 2025



OVERVIEW OF DIMERCO'S ESG



Environment

We balance growth in global commerce with a need to reduce logistics-related emissions and energy use.



Social

With **1,900+** employees across **17** countries, we make life better in the communities where we work.



Governance

A uniform code of ethics globally guides our actions. We are committed to integrity in every aspect of our activities.

ALIGNED WITH GLOBAL LOGISTICS EMISSIONS COUNCIL (GLEC)



Dimerco follows the GLEC Framework for calculating and reporting the logistics GHG footprint across multi-modal supply chains.



Scope 1 Direct Emissions

Direct Emissions from assets that are owned or controlled by the reporting company.



Scope 2 Indirect Emissions

Indirect emissions from electricity, heating, cooling and steam associated with the reporting company's energy use.



Scope 3 Supply Chain Emissions

Transportation emissions required to move goods from suppliers to the reporting company and then out to the market.

DIMERCO SUSTAINABILITY GOALS

By 2030:

Reduce CO2 Emissions
of Scope 1 and 2 by 30%
from a 2023 base year

By 2050

100% renewable energy
for office electricity

ISO Certified

ISO 14064-1:2018 is an international standard that provides a framework for companies to quantify, monitor, report and verify their greenhouse gas emissions.

ISO 14064-1

CERTIFIED ENVIRONMENTAL
MANAGEMENT SYSTEM

STRATEGIES TO ACHIEVE GREEN FREIGHT AND GREEN OPERATIONS OBJECTIVES



Green Freight

- Carrier partnerships
- Consolidation
- Mode optimization
- Fleet electrification



Green Operations

- Renewable energy
- Energy efficient offices
- Recycling
- Paperless processes

GREEN FREIGHT

Mode Optimization

There is a significant difference in the cost and carbon output of transport modes – air, ocean, rail and road. Dimerco has developed green logistics solutions to shift to more CO2-friendly freight options. These include:

- **Direct flight air freight options.** These are greener because as much as 50% of carbon emissions from aircraft come from takeoff and landing.
- **Cross-border road freight solution in Southeast Asia.** This solution offers a cheaper, greener shipping option for cargo moving between China and Southeast Asia.
- **China-to-Europe rail.** This Dimerco solution doubled in 2022 as businesses sought more reliable, carbon-friendly shipping options to connect the two continents.
- **Sea/Air and Air/Sea combination services.** Sometimes it's necessary to ship via air freight, the least CO2-friendly mode. But we often recommend multi-mode options that meet the customer's service requirement while striking a better balance between speed, cost and the environment. and long-haul truck runs.

Freight Consolidation

Fuel use is the root cause of carbon emissions in logistics. Where possible, our logistics specialists consolidate shipments to reduce the carbon footprint of Dimerco and its customers through our patented Consolidation Yield Management® program. The goal: ship the same volume of cargo using fewer shipments and less freight miles.

Fleet Electrification

Fleet electrification is the transition of fleet vehicles from internal combustion engines to zero-emission electric vehicles (EVs). Dimerco is planning a gradual shift to EVs for short- and long-haul truck runs.

GREEN FREIGHT CARRIER PARTNERSHIPS

AIR

Commercial aviation accounts for about 2% of global carbon emissions, with 15% of this from freight movement. As a non-asset-based freight forwarder, Dimerco is committed to establishing air capacity partnerships with carriers that have active GHG reduction goals.



OCEAN

Ocean shipping is responsible for around 4% of global carbon emissions. Dimerco is committed to reducing this carbon impact and has forged partnerships with Clean Cargo (Smart Freight Centre) member companies. We work closely with the Asia-based carriers shown below on a variety of decarbonization strategies for containerized ocean cargo.



GREEN OPERATIONS

Paperless Processes

Our secure, cloud-based operating system enables automated workflows that eliminate paperwork among Dimerco offices, agents, carriers and customers. We are leaders in IATA's e-freight/e-AWB program to create an end-to-end paperless transportation process for air cargo. By automating workflows, we use less energy-reliant equipment and office space.

Energy-efficient office environment

Office temperatures are set at 24C or higher. We've invested in energy-efficient lighting for offices and warehouses. Our Jakarta Indonesia office has earned certified green building status from The Green Building Council.

Reduce/Reuse/Recycle Policy

Across 150+ owned Dimerco offices and 80+ logistics operations, there is a corporate-wide effort to reduce use of stationery, paper cups, disposable eating utensils, and bottled water. At Dimerco, anything that can be recycled is recycled.

Renewable energy

Two warehouses in Germany are now powered 100% through photovoltaic rooftop installations, saving ~11,600 tons per year in CO2 emissions.

CUSTOMER PARTNERSHIPS

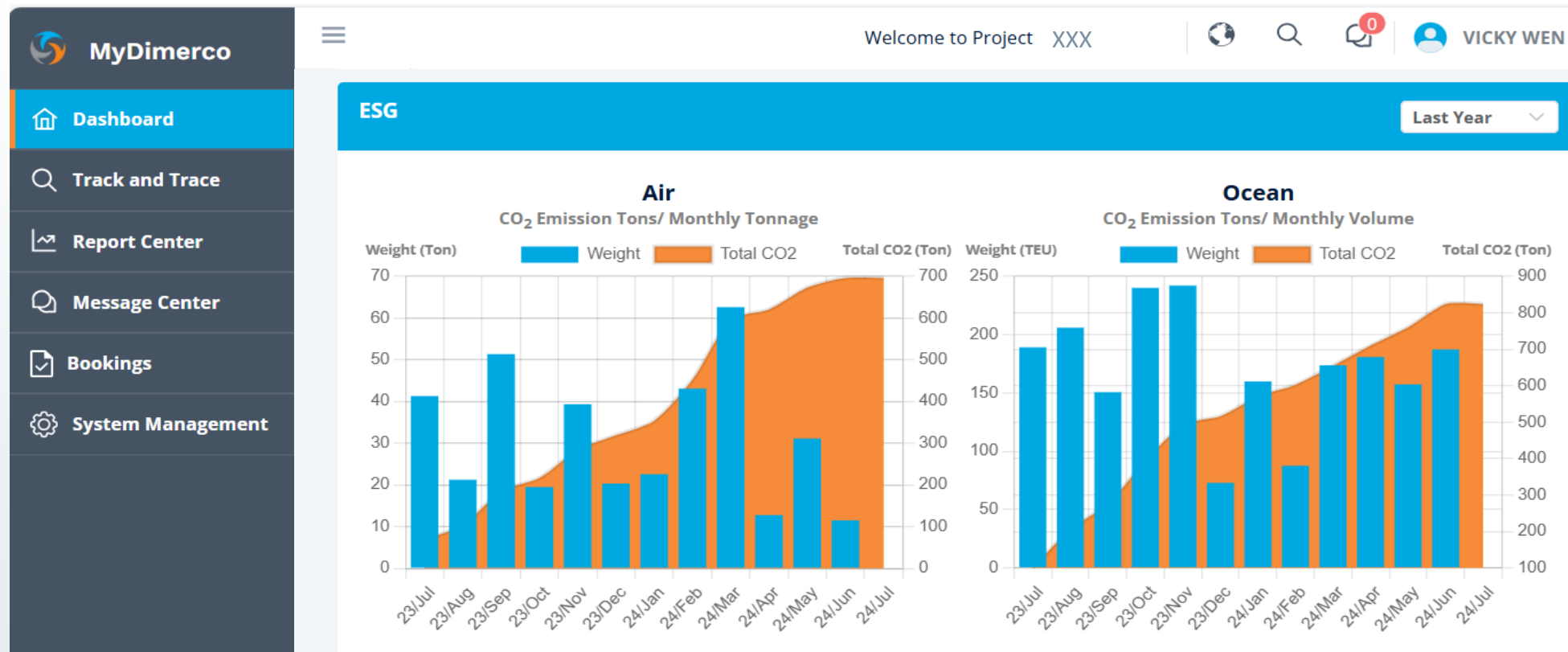


SUPPORT CUSTOMER'S ESG REPORTING

DATA COLLABORATED WITH EcoTransIT World



Data as reported to a customer



Source: [2025_CertificationStatement_EcoTransIT.pdf](#)

OUR GREEN LOGISTICS AWARDS & RECOGNITIONS



NOTABLE ACHIEVEMENT: Dimerco received the Best Green Logistics Provider at the Asian Freight Logistics and Supply Chain awards



[Post](#) | [LinkedIn](#)

Latest 2023 CDP Score

B-

Above-average performance in the intermodal transport and logistics sector, both in Asia and globally.

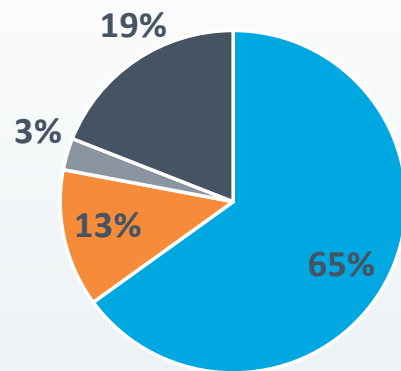
Source: 75 Green Supply Chain Partners - Inbound Logistics;

* CDP (Carbon Disclosure Project) score is a snapshot of a company's performance on environmental action.

SUSTAINABLE AVIATION FUEL (SAF) IS THE MOST POSSIBLE GREEN FUTURE FOR AIRLINES



Levers of Decarbonization



- Sustainable Aviation Fuel (SAF)
- New technology, electric & hydrogen
- Infrastructure & operational efficiencies
- Offsets and carbon capture

Net Zero 2050 is achievable through

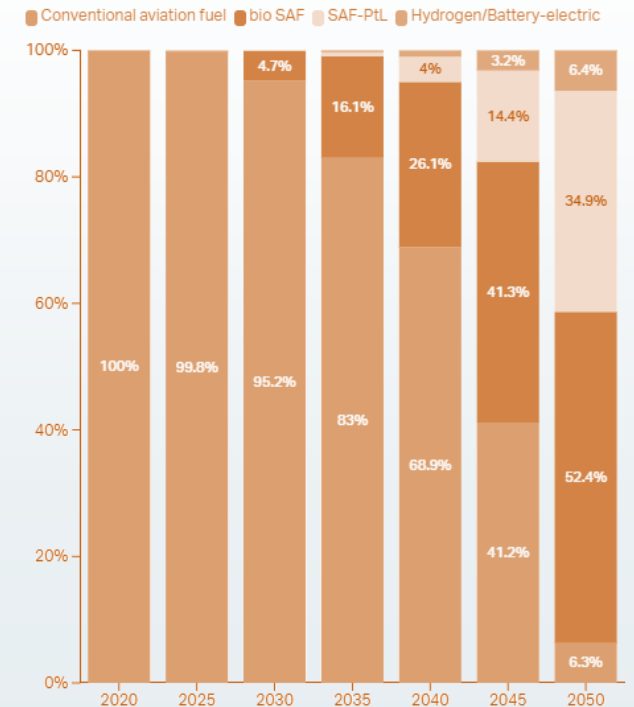
Combination of measure

- Sustainable Aviation Fuel, new technologies, operational and infrastructure improvements, and offsetting/carbon capture
- SAF can reduce carbon emissions by up to 80% compared to fossil fuel-based jet fuel

Collective effort

- Of the entire industry together with governments, oil producers and investors

Share of in-flight energy demand by energy sources under the IATA Roadmap, %



Source: IATA Sustainability and Economics

Source:

- [IATA - Fly Net Zero](#)
- [IATA - Policy Roadmap 2024](#)
- aircargonews.net/policy/environment/lufthansa-cargo-and-swiss-to-add-saf-costs-into-airfreight-surcharge/



GREEN FREIGHT

AIR CARRIER SUSTAINABLE AVIATION FUEL (SAF) UTILIZATION

Air Carrier	 CATHAY	 CHINA AIRLINES	 EVA AIR	 KOREAN AIR	 SINGAPORE AIRLINES
SAF Utilization Target	10% by 2030	2% by 2025 5% by 2030 40% by 2040	2% by 2025 10% by 2035	N/A	5% by 2030
Total Volume of SAF used on flights	6,884 tons (2024)	24.5 tons (2023)	two flights used SAF (2023)	0.1% of global aviation fuel (2023)	1,000 tons (2024)
CO2e Reductions by SAF	1,556 tCO2e (2024)	72 tCO2e (2023)	84 tCO2e (2023)	N/A	N/A

Source: [2023-en-CSR.pdf](#); [cathaypacific.com/content/dam/cx/about-us/sustainability/sustainability-reports/en/cathay-pacific-sustainable-development-report-2024-en.pdf](#); [evacsr.com/archive/doc/download/EVA_CSR_EN_2023.pdf](#); [2024_Korean_Air_ESG_Report_en.pdf](#); [singaporeair.com/content/dam/sia/web-assets/pdfs/about-us/information-for-investors/annual-report/annualreport2425.pdf](#)

DIMERCO JOINS FORCES WITH CATHAY'S SAF PROGRAM



February 22-23
Shenzhen, China

2024
Annual
Management
Meeting



Dimerco Express Group

"We work closely with our customers to reduce freight-based carbon emissions. SAF stands out as a game-changer, slashing greenhouse gas emissions up to 80% compared to fossil fuels. By joining forces with Cathay Pacific, we're taking concrete action towards a more sustainable world."

George Chiou
President - Air Freight

Signing Ceremony Cathay & Dimerco Partner on SAF Usage

Dimerco Express Group

Signatory: George Chiou
President - Air Freight
Dimerco Express Group



Dimerco Express Group

Signatory: Jeffrey Shih
CEO
Dimerco Express Group



Cathay

Signatory: Frank Yau
Head of Cargo Sales HK & GBA
Cathay



Source:

- [Corporate SAF Programme](#) | [Corporate Social Responsibility](#) | [Cathay Pacific Corporate Sustainable Aviation Fuel Programme](#) | [Cathay Pacific](#)
- [Dimerco Makes Significant Strides in Sustainability and Global Connectivity](#) — [Dimerco](#)



ACER & DIMERCO JOINS FORCES WITH CATHAY'S SAF PROGRAM



COLLABORATING WITH CATHAY (CX)

CX has committed to using 10% SAF for flights by 2030



SHIPPER COMMITMENT

CX supplies SAF for flights departing from HKG airport. Investing in CX SAF gives ownership of the global environmental tonnage of carbon emissions reduced, based on the investment amount, without control over SAF allocation to specific flights or airlines.



SAF FUEL USE

CX utilizes SAF for designated flights, replacing standard fossil jet fuel.



VERIFICATION OF REDUCED CO2

CX provides verified emissions reduction certificates and third-party assurance letters to help companies report on Scope 3 carbon emissions, aligning with initiatives like the Science Based Targets (SBTi) for aviation-related indirect emissions.

Why Join?

Show Commitment

Showcase your commitment to sustainable shipping

Lead SAF Adoption

Drive SAF usage, especially across Asia.

Cut Scope 3 Emissions

Fulfill carbon disclosure, including SBTi. Extends to air cargo transportation, enabling low-impact journeys.

Source:

• [Corporate SAF Programme](#) | [Corporate Social Responsibility](#) | [Cathay Pacific Corporate Sustainable Aviation Fuel Programme](#) | [Cathay Pacific](#)





LOOKING AHEAD

FUTURE ROAD MAP FOR MEETING DIMERCO'S SUSTAINABILITY TARGETS

In upcoming years, we will continue providing reliable, on-time shipping with reduction of logistics-related emissions and energy use.

Our plan includes:

- Committed to the Science Based Targets initiative (SBTi) in coming 2-3 years to reach net-zero emissions by 2050.
- Collaboration with carriers with green freight focus, especially in promoting the **SAF Partnership Program**.
- Continued implementation of existing and new green freight strategies that meet customers' service requirements with decreased carbon footprint.
- Continued Investments in Robotic Process Automation to reduce/eliminate energy-intensive manual work processes.
- Application of hybrid and electric trucks.
- Continued to report annual **CDP** for Climate Change
- In progress of **ISO 14001:2015 Environmental Management System** certification in Taiwan

Dimerco connects Asia with the world like no other global 3PL.

We integrate air and ocean freight, trade compliance and contract logistics services to make global supply chains more effective and efficient. The majority of our global shipping projects connect Asia's logistics and manufacturing hubs with each other and with North America and Europe.

We serve customers from 150+ Dimerco offices, 80+ contract logistics operations, and 200+ strategic partner agents throughout China, India, Asia Pacific, North America, and Europe.



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